

Patient Participation Group

Zoom Meeting Minutes for 25th May 2021

Those Present :- Rosemary Hillyard, Christine Powell, Paul Day, Dr Shaheen Jinah, Anne Smart, Diane Westray, Elizabeth Carless and Scott Ridley.

Apologies from :- Maria Power, Angela Townend, Simon Laurie, Jodi Clements and Anne Banks.

The minutes of the last meeting of 20th April 2021 were agreed.

Telephone System.

There is still some criticism and unhappiness about having to wait a considerable time for the Practice telephone to be answered. Scott informed the group that three receptionists were answering the phone each morning at Hughenden and Prestwood.

Primary Care Network updated Information

We were informed by Dr Jinah that Dr Simon Wilson is now the Practice representative on the PCN Board.

Dr Clare Gabe of Amersham Health Centre, is to be sole Clinical Director of the PCN. No one has replaced Dr Shaheen Jinah as a joint Clinical Director.

Two social prescribers have been interviewed and employed.

Two care co-ordinators, physician assistants, have been employed.

Two pharmacy assistants are to be employed.

Hughenden Vaccination Centre.

The vaccination centre is to be run by the Hughenden Pharmacy under the management of Jag, the chief pharmacist and not the Hughenden Practice. There is some confusion in the relationship between the Practice and Pharmacy. The Pharmacy is owned by the Practice partners. They will not be involved with the vaccination programme.

A marque has been erected at the back of the Hughenden Surgery parking area and made ready for the clinics to start on 27th May 2021. Volunteers will be mainly working either vaccinating, caring, booking patients in and managing the parking.

The Village Hall has offered parking space for the vaccine patients and staff. All parking at the Surgery will be specifically for those coming for clinical consultations or the Pharmacy.

The Pfizer / BioNTech Covid 19 vaccine is to be used and fortunately the vaccine shelf- life has been extended to 28 days rather than the initial 5 days. It still has to be kept at - 70 degrees centigrade in a deepfreeze and in the dark, when made up. It has been authorized for patients 12 years and over. We are to start vaccinating patients over 40 years and 1170 patients are expected.

The clinics will be on a Thursday, Friday and Saturday.

The next PPG meeting is on 6th July at 6pm.

Elizabeth Carless.

Agenda - Telephone difficulties.

