

Patient Participation Group

Zoom Meeting - 10th December 2020

Those present :-

Simon Laurie, Anne Smart, Kevin Wadham, Rosemary Hillyard, Anne banks
Diane Westray, Christine Powell, Elizabeth Carless, Dr Shaheen Jinah
Scot Ridley and June Moxan, Social Prescriber.

Apologies from :- Paul Day, Maria Power and Angela Townsend.

The minutes of 20th October were accepted with no other comment.
June Moxon, one of the new Social Prescribers, was welcomed to the meeting.

Cancer Concern

Dr Jinah informed us that there had been a pilot scheme under the Primary Health Care Management and fresh data had been disclosed. The Primary Care Network are concerned that early diagnosis and treatment was being missed because of the reluctance of Patients to come forward during the Pandemic crisis. The Patient Group were requested to write an article on the signs and symptoms of the four most common cancers in the U.K. i.e. cervical cancer, breast cancer, bowel cancer and prostatic cancer, to encourage people to come forward.

Covid 19 update

We informed that there are to be 12 vaccination sites across Buckinghamshire. The clinics are expected to be open from 8am - 8pm for five days each week depending on supply. The vaccine has to be defrosted in sterile water which has then to be used within 2 hours: each vial contains 5 doses. Patients will have to stay on site for 15 minutes after the vaccination to make sure there are no adverse reactions.

Patients are to be given two vaccinations, twenty-one days apart.

Phase 1 will include patients who are resident in care homes, front line workers and the over 80 years, firstly those "at risk" patients.

It will be a "working progress" situation watching the National Guidelines

There is be a request for people to come forward to train to give the injection. Volunteers are requested from the five PCN surgeries to help with car parking, marshalling, helping in the clinic directing patients to vaccination booths etc.

Pharmacy Robot

The Pharmacy Robot will take 6 months to learn and perfect the program our pharmacy requires i.e. stock control, best use of space storing medications etc.

Flu Alert

The Practice are requesting all those patients over the age of 65 years, particularly those at risk, who have not had their influenza vaccination to come forward and request one. Patients can book on line.

On 1st December, the influenza vaccination will become available to all over the age of 50. There is a different vaccination for each age group.

Nurse Carol has returned to help vaccinate those who are housebound.

Dr Jinah requested that the PPG put out an alert to the Patients, via the various local social media platforms, to come forward to book their Flu injection.

Pneumonia Vaccine.

Dr Jinah informed us that there had been a shortage of the pneumonia vaccine but it was available now. It could be given at the same time as the Flu vaccine but it had to be given in a different arm.

You cannot give the flu vaccine with the Covid 19 vaccination.

Change of Clinical Staff

We were informed that Dr Alexander Robinson has left the Practice to further his career in emergency medicine and out of hours care.

In the short time he has been working in the Practice, Dr Robinson become a popular member of the Practice team and will be missed by many patients.

Dr Holland had joined the Practice in early December 2020 and

Dr Lisa Atkinson was to join at the beginning of February 2021.

Social Prescribers

June Moxon kindly came to talk to us about the new Social Prescribing Team who had been employed by Mid Chiltern Primary Care Network at the beginning of October.

Gagan Taylor and Sean Gallagher are full time and Ros Mayhew and June Moxon job shared and are part time. They are based at The Amersham Health Centre.

Their role is to help and support lonely, isolated and vulnerable patients and those stressed by work, money and housing problems. The Social Prescriber/ link worker will help with information, guidance, ask assistance from the relevant Agencies i.e social services, legal, debt or housing advice or point the lonely to neighbourhood clubs or community groups. A little help and support may prevent people from descending into serious health issues and hospitalization.

At the moment all referrals are to be made through the G.P.

The Hughenden Valley Street Association.

Anne Smart, a PPG group member, described the Hughenden Ward Street Association that existed in the Valley to connect and support elderly people. She has begun a Lunch club and there is a weekly News Letter warning people of criminal activity, trading standards and weekly events.

Medical Detection Dogs

A provisional booking has been made for Friday 29th January 2021 for The Medical Detection Dog Charity to give us a Zoom talk on the training and work of the dogs.

A request was made for the date to be changed from a Friday to a day during the week.

The next PPG Zoom meeting is to be held on 12th January 2021.

Elizabeth Carless

Agenda : Update on the PCN Vaccination programme. Feedback.

Lack of communication on the Practice website. Just simple facts like we have completed the over 80 and now hope to start the over 75 +. waiting for more vaccine.

What happens to people that reach their 80 birthday in January – are they picked up.

Shouldn't have to join a group for Practice information ie face book or have to go onto a PDF, print out a page of information to be included.

People of a certain age do not like Facebook or are computer savvy to join groups.

Why are High Wycombe and Princes Risborough vaccinating over 70 year old and we are not.

Excellent feedback on the smooth, friendly running of the clinics.

Ramps at the surgery.

Request for a way of leaving a message for the surgery rather than waiting half an hour for the care navigator on the phone with an Admin problem – like change of audio appointment.

Change of date of the Zoom talk to Wednesday, 17th February 2021.

How do I include URL bar onto the poster ? How do we know how many wish to join us ?.

